

# ABU DHABI CHAMBER'S ANNUAL REPORT 2019



غرفة أبوظبي  
ABU DHABI CHAMBER







**HIS HIGHNESS SHEIKH KHALIFA BIN ZAYED AL NAHYAN**  
PRESIDENT OF THE UNITED ARAB EMIRATE



**HIS HIGHNESS SHEIKH MOHAMMED BIN ZAYED AL NAHYAN**  
CROWN PRINCE OF ABU DHABI AND DEPUTY SUPREME  
COMMANDER OF THE UAE ARMED FORCES



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# Foreword

His Excellency the Board Chairman

The Abu Dhabi Chamber has kept on its development and progression march in 2019 by holding many events and taking a number of initiatives which all came down to supporting the economy and enhancing the position of Abu Dhabi on the world map as an attractive business destination.

The year 2019 was the most impressive for the Chamber’s Board of Directors and its members considering the anniversary of its Golden Jubilee. Over the past five decades, the Chamber played its role as a key platform for entrepreneurs and businesses and it supported them and adopted their ideas, which made from it the perfect business incubator for all the members of the community as well as investors and companies.

For fifty years, the Abu Dhabi Chamber kept on strengthening the strategic partnership between the public sector and the private one and on increasing the role of the later in the sustainable and comprehensive economic development of Abu Dhabi. The Chamber worked effortlessly on overcoming the challenges businesses face to help them play their role in the economic development of the emirate.

Thanks to the support of our wise leadership; the vision of His Highness Sheikh Khalifa bin Zayed Al Nahyan, President of the UAE; and the directives of His Highness Sheikh Mohamed bin Zayed Al Nahyan, Crown Prince of Abu Dhabi and Deputy Supreme Commander of the UAE Armed Forces, the Chamber was able to achieve a number of its objectives aimed at serving the private sector in Abu Dhabi. It held a number of activities and events and supported the efforts of the governmental sector in attracting more international corporations to invest in the sectors envisioned by Abu Dhabi economic vision and its economic plans of diversifying income resources and building a knowledge-based economy.

In concluding my remarks, I, on behalf of the Chamber’s Board of Directors and businesses operating in Abu Dhabi,

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would like to express my utmost thanks and sincere appreciation to His Highness Sheikh Khalifa bin Zayed Al Nahyan, President of the UAE, and His Highness Sheikh Mohamed bin Zayed Al Nahyan, Crown Prince of Abu Dhabi and Deputy Supreme Commander of the UAE Armed Forces, for their continuous support to Abu Dhabi Chamber and all businesses in the emirate.

**Mohamed Thani Murshed Al Rumaithi**  
Chairman of the Board of Directors





## Remarks by

**His Excellency the Director-General**

The year 2019 was exceptional. It was the year the Abu Dhabi Chamber celebrated its Golden Jubilee. It was a year full of achievements, initiatives and representation of the private sector.

The publication of the annual report of the Abu Dhabi Chamber comes in line with this great anniversary to highlight the activities and events the Chamber held in 2019 with the aim of strengthening the partnership between the public and private sectors and to move forward towards realizing the sustainable economic development according to Abu Dhabi Economic Vision 2030.

In 2019, the Abu Dhabi Chamber took a number of initiatives aimed at the private sector including widening its contacts network and informing about the benefits of being a member of the Chamber.

Last year, the Chamber registered an increase in the number of its members to reach 114,000 including 99,000 active members. The number of renewed memberships stood at 79,523, new ones at 19,402, canceled ones were 118 and inactive ones were at 15,850 memberships.

In addition, the Abu Dhabi Chamber organized 50 events including 1 conference, 30 orientation seminars, 4 celebrations, and 15 different activities through which it aimed at informing businesses with the available investment opportunities in the local and international markets. The Chamber also conducted a number of workshops aimed at businesses in order to enhance performance and increase their productivity.

The Chamber also received 28 visiting trade delegations and organized 4 out-bound trade delegations whose main job was to discuss economic, trade and investment cooperation relations with a number of friendly countries.

The Chamber took part in diverse activities and events as well. It participated in 7 conferences and exhibitions locally and internationally, which comes within the awareness and efforts of the Chamber to promote for Abu Dhabi as an attractive investment destination in the region, and to introduce foreign investors to the available investment opportunities in the emirate.

Within its efforts to strengthen its partnership with different governmental entities, the Chamber signed a number of memorandums of understanding and cooperation agreements aiming at facilitating the business of companies and providing a competitive business environment in the emirate.

The subsidiaries of the Chamber namely the Sheikh Khalifa Excellence Award Office, Abu Dhabi Center for Corporate Governance, Abu Dhabi Commercial Conciliation and Arbitration Center, UAE Academy, and Abu Dhabi Businesswomen Council made considerable advancements in 2019 as well. They were busy conducting a number of orientation seminars, workshops and training programs for businesses from different sectors in Abu Dhabi. The Abu Dhabi Commercial Conciliation and Arbitration Center held 6 training programs to habilitate and prepare arbitrators and settled 74 commercial disputes; whereas the Sheikh Khalifa Excellence Award Office organized a number of training courses in which 1,031 people and 221 public and private entities took part.

The UAE Academy conducted 212 training programs in 2019 which 1,798 trainee from 57 public and private companies taking part; whereas the Abu Dhabi Businesswomen Council organized 60 events including the 5th Entrepreneurship Awareness Campaign. In addition, the council has issued 774 Mubdiaa licenses; whereas the number of businesswomen who joined the council reached 230 businesswomen and women entrepreneurs.

In conclusion, I would like to express my utmost appreciation and praise to all the employees of the Abu Dhabi Chamber who worked hard and effortlessly to perform their duties and responsibilities. We pledge to keep on providing the best service there is for businesses in Abu Dhabi and to strengthen their partnerships with the public sector to increase their role in the sustainable development process under our wise leadership.

**Mohamed Helal Al Mheiri**  
Director General of the Abu Dhabi Chamber



# Board of Directors of the Abu Dhabi Chamber

The Board of Directors consists of 21 Board Members, Six of whom are appointed by virtue of a Royal Decree including two women members, and 15 elected members by the General Assembly, two of whom are foreign members who are elected by the foreign members of the Chamber. There are no Board Members within the Executive Management of the Chamber, and the term of the Board of Directors extends over a period of four years.



**H.E. Mohamed Thani Murshed Al Romaithi**  
Board Chairman



**H.E. Ebraheem Mahmood Mohamed Al Mahmood**  
Board First Vice-chairman



**H.E. Dr. Altaher Musabah Al Kendi Al Marar**  
Board Second Vice-chairman



**H.E. Mohamed Mehanna Al Qubaisi**  
Treasurer



**H.E. Hamad Hasan Al Awadhi**  
Deputy Treasurer



**H.E. Ahmad Salem Al Sudain**  
Board Member



**H.E. Jamal Saeed Al Nuaimi**  
Board Member



**H.E. Moza Saeed Al Otaiba**  
Board Member



**H.E. Mariam Mohamed Al Rumaithi**  
Board Member



**H.E. Reed Hamad Al Sheryani Al Dhaheri**  
Board Member



**H.E. Hamid Mohamed Al Shaer**  
Board Member



**H.E. Rashid Ahmad Al Rumaithi**  
Board Member



**H.E. Dalal Saeed Al Qubaisi**  
Board Member



**H.E. Sanad Mohamed Al Meqbali**  
Board Member



**H.E. Mohamed Ateeq Al Hameli**  
Board Member



**H.E. Khalifa Eisa Al Khaili**  
Board Member



**H.E. Dr. Mubarak Hamad Al Ameri**  
Board Member



**H.E. Khan Zaman Suroor Khan**  
Board Member



**H.E. Yousuf Ali Musaliam Veettil Abdul Kader**  
Board Member



**H.E. Abdulla Mahmoud Al Qaissieh**  
Board Member



**H.E. Ibrahim Ismail Al Khajeh**  
Board Member

# Abu Dhabi Chamber's Sectors' Committee

## Summary on Abu Dhabi Economic Performance in 2019

Despite the fluctuations in the world economy over the past few years, but the economy of Abu Dhabi has proven its resilience considering the flexible financial policies and strength of the local economy of the emirate. This is evident in the second and third quarters of the 2019 quarterly reports of the national accounts, which revealed considerable GDP growth in Abu Dhabi according to the Statistic Center – Abu Dhabi. <sup>1</sup>

According to the results of the quarterly economic survey, Abu Dhabi's GDP at constant prices increased 2.7% to AED 204.9 billion in Q3 of 2019, up from AED 199.5 billion for the same quarter of 2018. In Q2 of 2019, Abu Dhabi's GDP at constant prices increased by 5.2% to AED 207.7 billion, compared to AED 197.4 billion for the same period in 2018.

Data also shows positive growth in oil sector, and the majority of non-oil sectors.

The business sector has made positive and considerable achievements. The 2019 Business Activity report issued by the Abu Dhabi Business Centre (ADBC) of the Abu Dhabi Department of Economic Development's (ADDED) reveals that the department issued approximately 18,628 new economic licenses in 2019, reflecting a growth of 63.9 per cent as compared to the 11,366 licenses that were issued in 2018. <sup>2</sup>

The report also shows that the number of renewed economic licenses in 2019 reached 80,477 licenses, demonstrating the business sector's rapid growth pace and the confidence of investors and businessmen in Abu Dhabi's thriving business environment.

The number of industrial facilities operating in Abu Dhabi grew by more than 57 per cent in 2019 to reach 66 facilities – recording a combined investment value of AED 6.29 billion - as opposed to 42 facilities in 2018, according to the latest edition of the annual Industrial Activity report issued by the Industrial Development Bureau (IDB) of the DED.<sup>3</sup>

At the level of the four banks listed on the Abu Dhabi Stock Exchange, its profits amounted to 18.95 billion dirhams during the past year, a growth of 3.7% compared to 18.273 billion dirhams in 2018. <sup>4</sup>

<sup>1</sup> <http://www.alkhaleej.ae/economics/page/aa52f6e6-338f-4cf6-92e5-6e422166e0b3>  
<sup>2</sup> <https://www.added.gov.ae/ar-AE/Media-Centre/News/2019-ADBC-Business-Activity-report>  
<sup>3</sup> <https://added.gov.ae/ar-AE/Media-Centre/News/the-industrial-activity-of-the-Emirate-of-Abu-Dhabi-for-the-year-2019>  
<sup>4</sup> <https://wam.ae/ar/details/1395302821788>



This was possible thanks to the great facilities provided by the government of Abu Dhabi and its decision on issuing instant licenses in Abu Dhabi since the beginning of 2019. Such instant license comes completely exempted from local fees. 4,200 different businesses have obtained instant licenses so far. This governmental facilities come within the frame of Abu Dhabi Development Accelerators Program “Ghadan 21” with a budget of AED 50 billion.

There are many elements to support the economy of Abu Dhabi starting with focusing on developing a knowledge economy built on innovation and creativity within the strategy of economic diversity, supporting and financing SMEs and acknowledging their role in moving the economy forward.

In addition, there are a number of initiatives that were taken that would help the investment environment grow and increase the role of the private sector in moving the economy. Such initiatives would also contribute to the competitiveness capabilities of the emirate and strengthen the strategic partnership between the public sector and the private one.

**Sectoral Committees of the BOD**

A number of BoD sectoral committees were formed considering their role in viewing the current conditions of the private sector, its problems and challenges, and in founding proper and practical solutions, conducting specialized economic studies to develop the different sectors of the private sector.

The membership of the BoD sectoral committees includes a number of the Chamber’s Board Members, businessmen, and members of the Chamber from different sectors in addition to members from different public entities.






The aim behind forming the BoD sectoral committees is to:

- Strengthening the bonds between the Chamber and its members through introducing them to the services of the Chamber and the role of the committees in this regard.
- Specifying the challenges the private sector face and presenting their recommendations to the related authorities.
- Working on improving the performance businesses by organizing annual forums, seminars and workshops.

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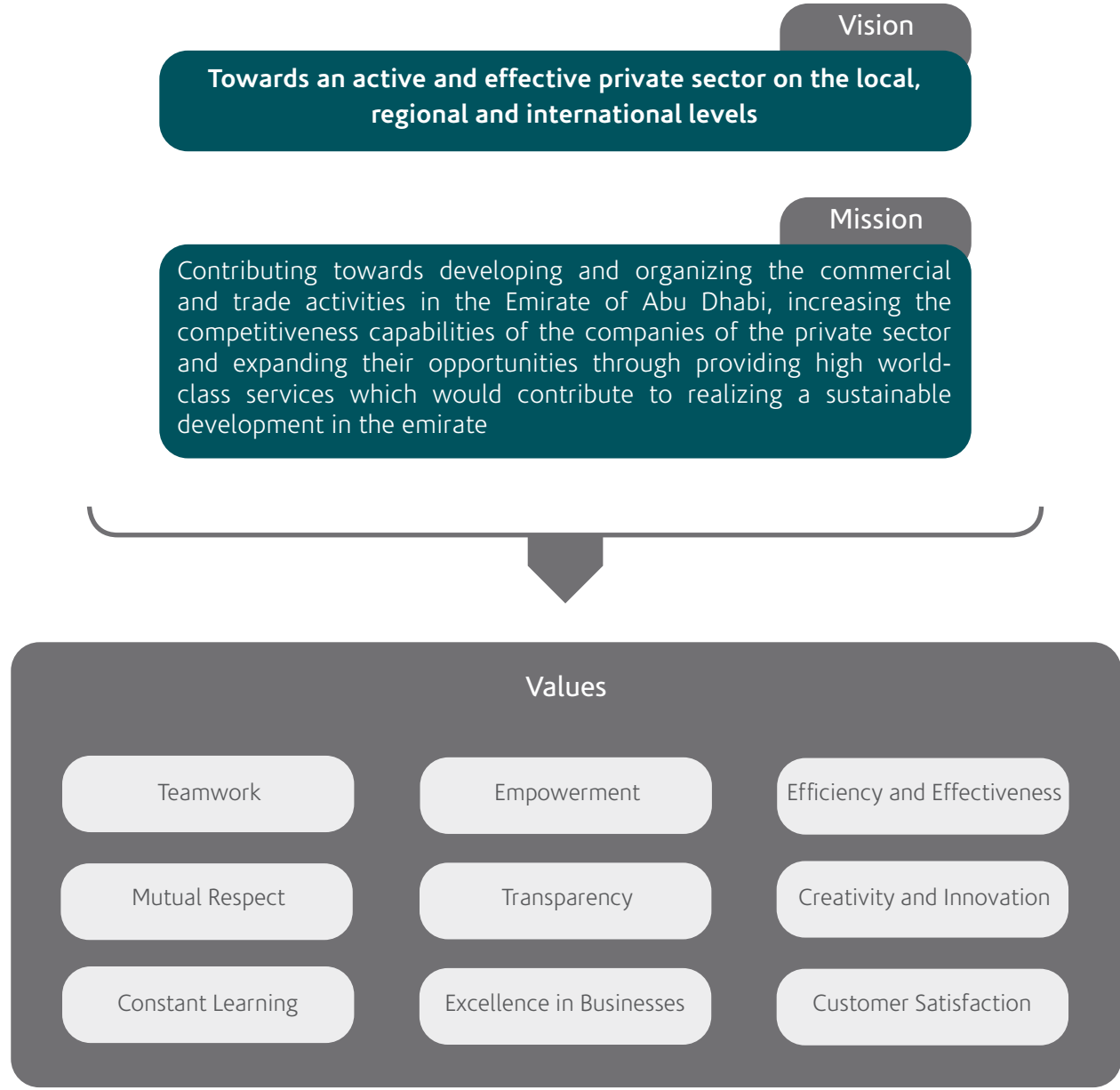


Committee	Duties
 Industrial Sector Committee	<ol style="list-style-type: none"><li>1. Coordinating the plans and policies of developing the industrial sector in Abu Dhabi.</li><li>2. Proposing the means necessary to develop and protect national products and industries as well as supporting them.</li><li>3. Proposing the conferences and seminars necessary to enhance the performance of the industrial sector.</li><li>4. Analyzing and studying the challenges that the industry sector in Abu Dhabi face and proposing their proper solutions.</li><li>5. Setting priorities in the industrial sector (new, manufacturing or complementary) and encouraging industrial diversity.</li><li>6. Developing the industrial infrastructure that goes in line with new and modern technologies.</li><li>7. Encouraging exporters by supporting export credits.</li><li>8. Encouraging investment insurance.</li><li>9. Facilitating procedures of supporting the industrial quality in the UAE.</li><li>10. Simplifying procedures (loans, lands, credits) to support the industrial sector.</li><li>11. Supporting and encouraging small and medium enterprises.</li></ol>
 Trade Sector Committee	<ol style="list-style-type: none"><li>1. Studying the issues of the trade sector and discussing the consequences and challenges as well as proposing their proper solutions, which would lead to developing the trade sector in Abu Dhabi.</li><li>2. Activating the sector, spreading awareness, developing it and enhancing investments.</li><li>3. Proposing the conferences and seminars concerned with the trade sector.</li><li>4. Discussing the issues and subjects, which the BoD presents and drafting the necessary reports on them.</li></ol>
 Property Sector Committee	<ol style="list-style-type: none"><li>1. Studying the problems and challenges the property sector faces, proposing the necessary solution, and reporting them to the concerned authorities.</li><li>2. Studying the plans and policies of developing the property sector in the emirate and proposing the necessary suggestions.</li><li>3. Working on eliminating the challenges and providing the necessary information to investors in relation to this sector.</li><li>4. Discussing the issues and subjects, which the BoD presents and drafting the necessary reports on them.</li></ol>
 Energy and Sustainability Sector Committee	<ol style="list-style-type: none"><li>1. Supporting businesses operating in the Energy and Sustainability Sector with the aim of realizing economic development through working with all the concerned parties to secure and provide the energy and sustaining it while preserving the environment.</li><li>2. Studying the problems and challenges the property sector face, proposing the necessary solution, and reporting them to the concerned authorities.</li><li>3. Listing the businesses operating in this sector and highlighting the requirements of developing it in coordination with the concerned authorities.</li><li>4. Supporting businesses to invest in this sector and encouraging them to developing alternative clean energy as well as refining the efficiency of consumption to meet the increasing demand for energy.</li><li>5. Activating the sector, spreading awareness, developing it and enhancing investments.</li><li>6. Discussing the issues and subjects, which the BoD presents and drafting the necessary reports on them.</li></ol>
 Labor Cities Sector Committee	<ol style="list-style-type: none"><li>1. Studying the problems and challenges the labor cities sector faces, proposing the necessary solution, and reporting them to the concerned authorities via the BoD.</li><li>2. Studying the laws and regulations governing the labor cities sector and proposing the methods of developing them.</li><li>3. Working on eliminating the challenges and providing the necessary information to investors in relation to this sector.</li><li>4. Discussing the issues and subjects, which the BoD presents and drafting the necessary reports on them.</li></ol>

# The ADCCI’s Strategic Plan 2016-2020

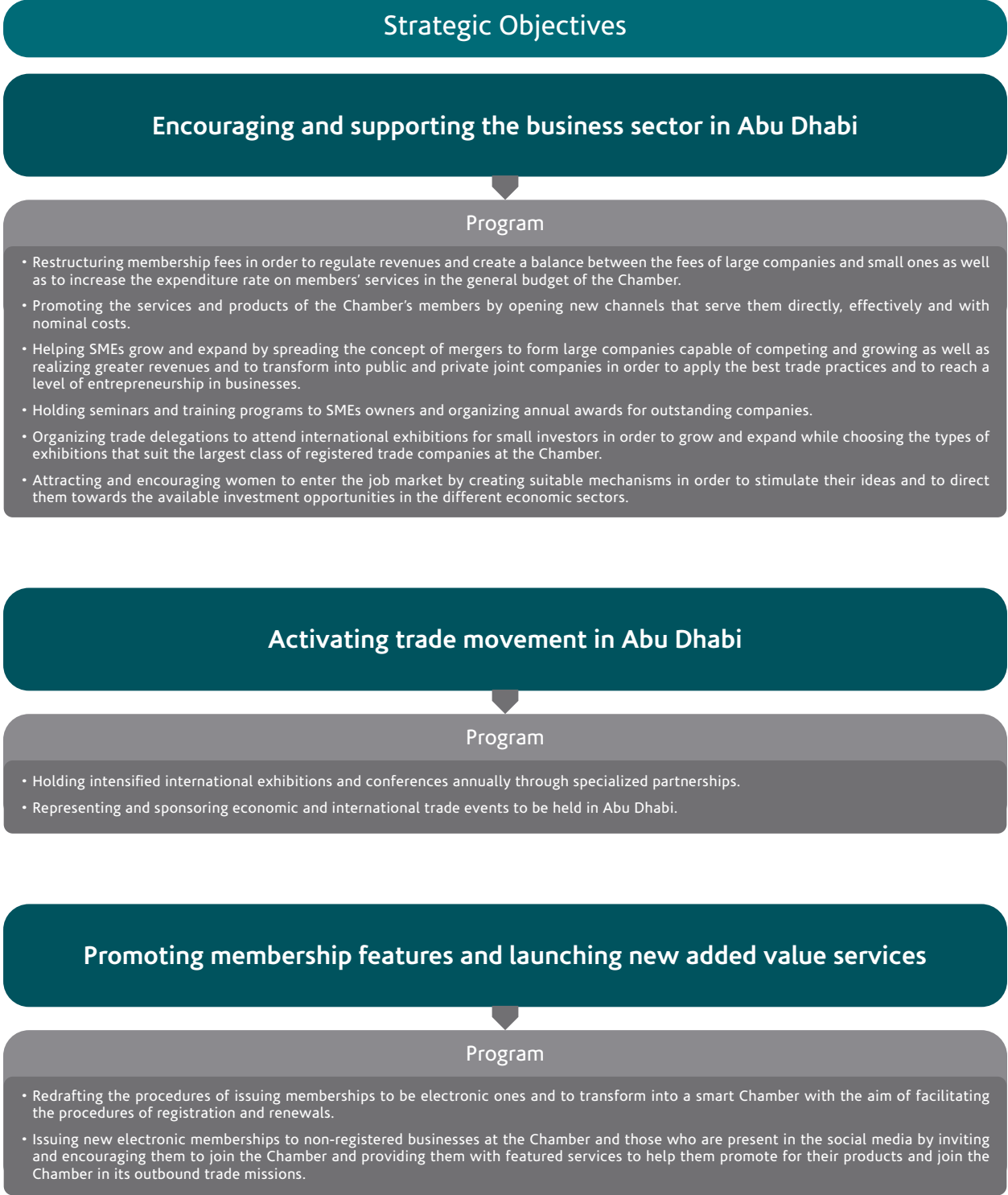


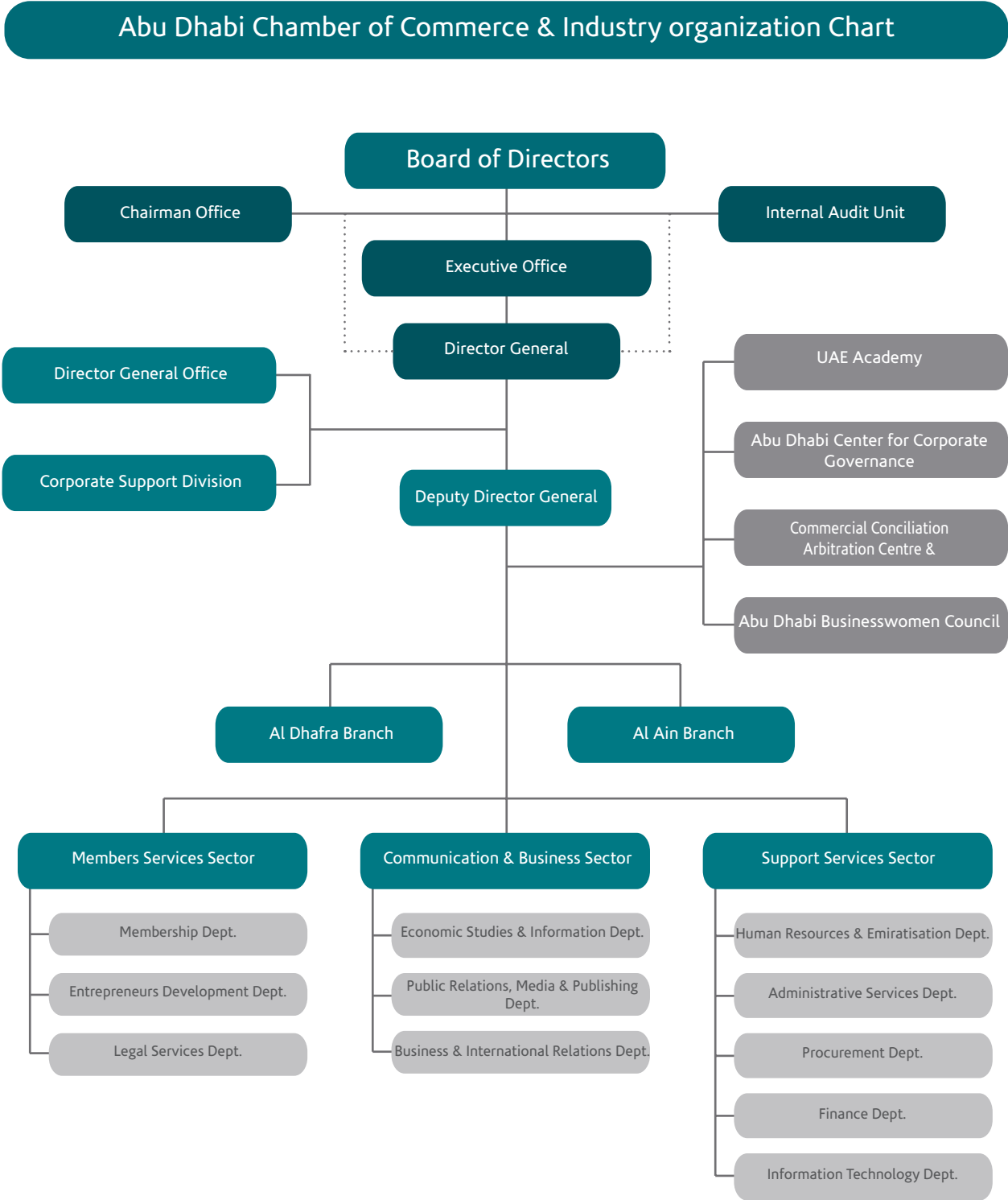
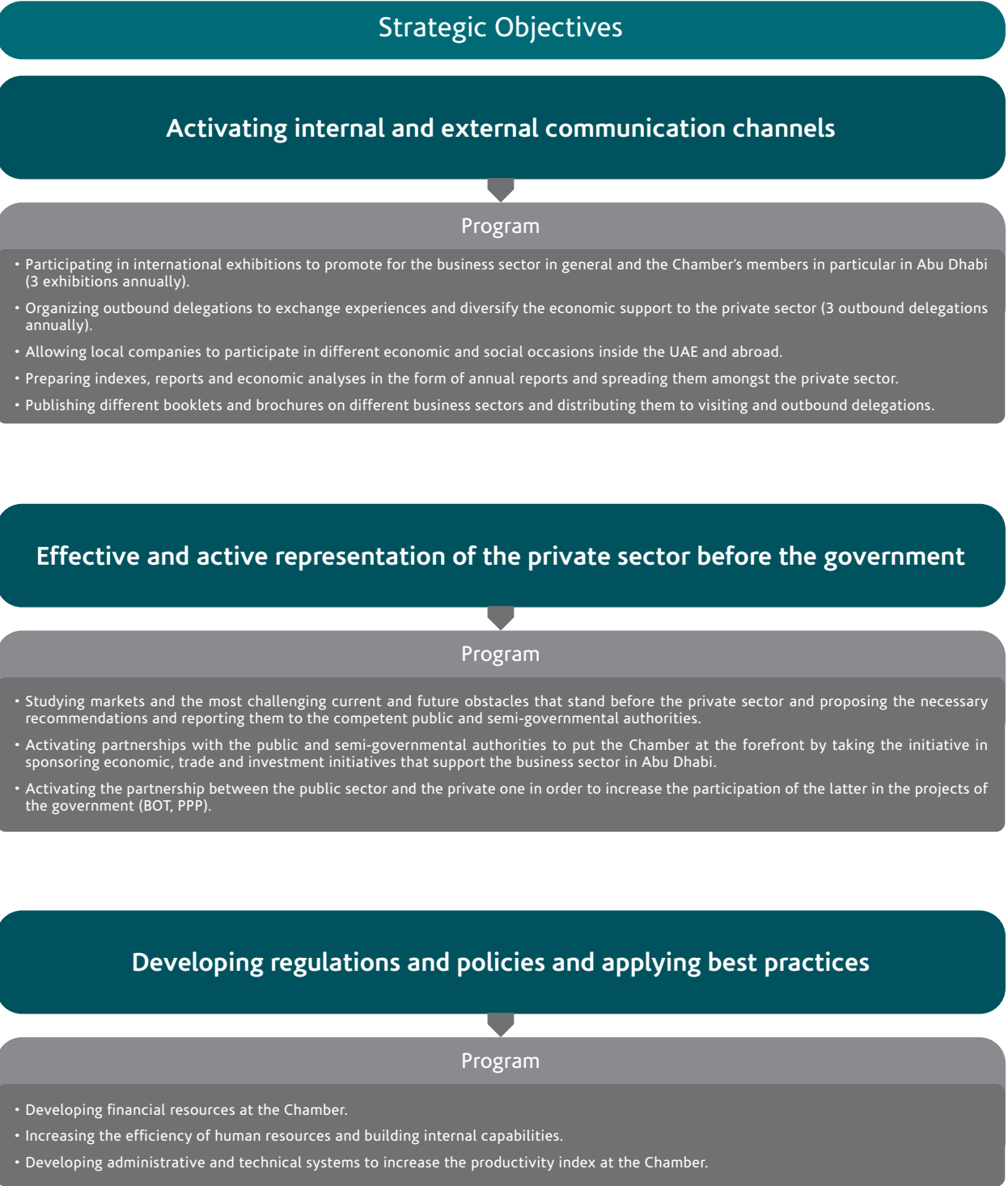




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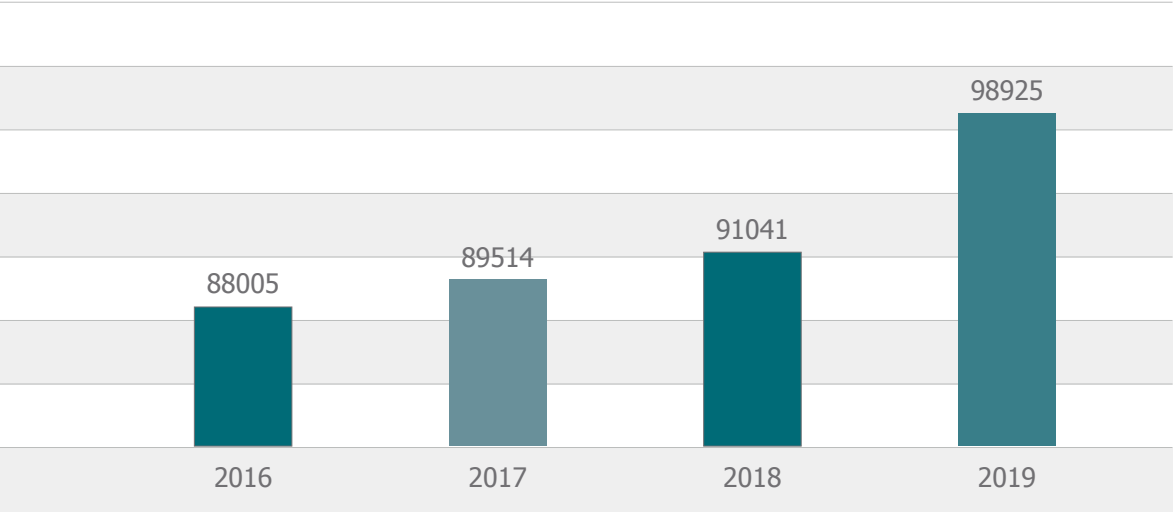
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# Most Significant achievements of the Abu Dhabi Chamber in 2019

## Firstly: Chamber's Membership Turnover from 2016 – 2019

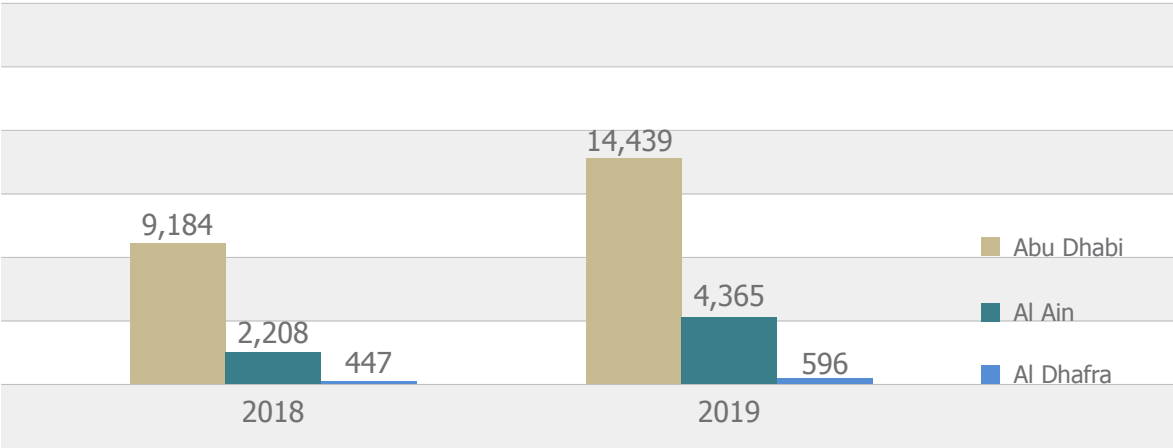
Number of Active Memberships



Membership Statistics of 2019

العدد	البند
114,893	Total number of issued memberships
98,925	Number of active memberships
79,523	Number of renewed memberships
19,402	Number of new memberships
118	Number of cancelled memberships
15,850	Number of inactive memberships

Distribution of New Memberships According to the Geographical Location



Secondly: Most Significant Activities & Events of the Abu Dhabi Chamber in 2019

	Event	Number
1	Visiting Delegations	28
2	Out-bound Delegations	4
3	Organizing seminars, conferences, etc...	50
4	External participation in forums/seminars Inside/Outside the UAE	7

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Participation in Conferences (7)			
	Conference	Date	Venue
1	Future Energy Conference	14 – 17 January	Abu Dhabi National Exhibition Centre (ADNEC)
2	Future Entrepreneurs Exhibition	23 – 24 April	Abu Dhabi National Exhibition Centre (ADNEC) – Hall A
3	Small and Medium Enterprises Expo	29 – 30 April	Abu Dhabi National Exhibition Centre (ADNEC)
4	The 24th World Energy Congress	9 – 12 September	Abu Dhabi National Exhibition Centre (ADNEC)
5	International Franchise Exhibition	22 – 23 October	Abu Dhabi National Exhibition Centre (ADNEC)
6	ADIPEC 2019	11 – 14 November	Abu Dhabi National Exhibition Centre (ADNEC)
7	SIAL Middle East Exhibition 2019	9 – 11 December	Abu Dhabi National Exhibition Centre (ADNEC)



The 24th World Energy Congress

Events

Organizing forums, conferences, Seminars, etc...



	Event	Date	Organizer
1	A program for Training and Habilitating Arbitrators 2019, Preparatory Stage "Arbitration Concept and its Legal Nature"	13 – 16 January	Abu Dhabi Chamber, Abu Dhabi Commercial Conciliation and Arbitration Center, GCC Commercial Arbitration Center
2	A program for Training and Habilitating Arbitrators 2019, First Stage "Arbitration Agreement and Drafting Controls"	27 – 30 January	Abu Dhabi Chamber, Abu Dhabi Commercial Conciliation and Arbitration Center, GCC Commercial Arbitration Center
3	Entrepreneurship and Career Forum	6 February	Abu Dhabi Business Women Council + Abu Dhabi Chamber + the Arab Business Women Council + the International Federation of Business and Professional Women
4	A program for Training and Habilitating Arbitrators 2019, Second Stage "Procedures and managing an arbitration claim"	10 – 13 February	Abu Dhabi Chamber, Abu Dhabi Commercial Conciliation and Arbitration Center, GCC Commercial Arbitration Center
5	Orientation seminar on Abu Dhabi Chamber SME Award	13 February	Abu Dhabi Chamber
6	A seminar titled: Using Positive Psychology in your Coaching and Team Development Practice	21 February	Abu Dhabi Chamber
7	Dialogue session on industry – ICV impact on Industry sector	25 February	Abu Dhabi Chamber + Department of Economic Development + ADNOC

	Event	Date	Organizer
8	A program for Training and Habilitating Arbitrators 2019, Third Stage "Arbitration Award, its approaches and Drafting Principles"	3 – 6 March	Abu Dhabi Chamber, Abu Dhabi Commercial Conciliation and Arbitration Center, GCC Commercial Arbitration Center
9	A Seminar on Foreign Direct Investments	11 March	Abu Dhabi Chamber + Pakistan Business Professional Council
10	The 3rd Meeting of 80060 Council	14 March	Abu Dhabi Chamber + The Ministry of Human Resources & Emiratization
11	Orientation seminar on Abu Dhabi Chamber SME Award	24 March	Abu Dhabi Chamber
12	A program for Training and Habilitating Arbitrators 2019, Forth Stage "Execution or Invalidity of Arbitration"	24 – 27 March	Abu Dhabi Chamber, Abu Dhabi Commercial Conciliation and Arbitration Center, GCC Commercial Arbitration Center
13	A seminar titled: Governance Challenges for Unlisted Private Companies, Family Groups and SMEs	27 March	Abu Dhabi Chamber
14	2019 Law Graduate Training Initiative "4th Edition": 1st course: Legal Preparation	14 – 16 April	Abu Dhabi Chamber
15	A celebration to honor Members of the BOD committees	15 April	Abu Dhabi Chamber
16	2019 Law Graduate Training Initiative "4th Edition": 2nd course: Modifications to Civil Procedures Law	12 – 24 April	Abu Dhabi Chamber
17	17th Edition of Sheikh Khalifa Excellence Award	22 April	Abu Dhabi Chamber
18	A seminar titles: Implications of the UAE's New Anti-Money Laundering and Anti-Terrorism Financing Law	25 April	Abu Dhabi Chamber
19	Future Entrepreneurs Celebration	23 April	Abu Dhabi Chamber
20	2019 Law Graduate Training Initiative "4th Edition": 3rd course: Commercial Companies Law	28 April – 1 May	Abu Dhabi Chamber
21	A program for Training and Habilitating Arbitrators 2019, Fifth Stage "Practical Show Trial"	28 April – 1 May	Abu Dhabi Chamber, Abu Dhabi Commercial Conciliation and Arbitration Center, GCC Commercial Arbitration Center
22	Al Fahim Majlis	30 April	Family Business Council - GCC with the support of the Abu Dhabi Chamber



	Event	Date	Organizer
23	<b>A workshop on: The Products &amp; Services of ECI</b>	1 May	Abu Dhabi Chamber + Etihad Credit Insurance (ECI)
24	<b>An Orientation Seminar on the 18th Edition of Sheikh Khalifa Excellence Award</b>	14 May	Abu Dhabi Chamber
25	<b>An Orientation Seminar on the 18th Edition of Sheikh Khalifa Excellence Award</b>	12 June	Abu Dhabi Chamber
26	<b>Honoring Future Entrepreneurs Celebration</b>	13 June	Abu Dhabi Chamber
27	<b>A Training Course on Future Foresight</b>	23 – 24 June	Abu Dhabi Chamber + Superior Scientific Center
28	<b>A Program on Stimulating the Industrial Sector through the Electricity Bill</b>	7 July	Abu Dhabi Chamber + Department of Economic Development (Industrial Development bureau)
29	<b>A Training Course on Managing and Improving Qualifications</b>	8 – 10 July	Abu Dhabi Chamber + Al Khawarizmi International College
30	<b>A Workshop on Rapid Economic Development of Asian Countries</b>	2 September	Abu Dhabi Chamber + The Economist
31	<b>An Orientation Seminar on the 18th Edition of Sheikh Khalifa Excellence Award</b>	9 September	Abu Dhabi Chamber
32	<b>A Orientation seminar on Gulf Conformity Tracking System</b>	10 September	Abu Dhabi Chamber + Emirates Authority for Standardization and Metrology
33	<b>An entrepreneurs meeting titled Introducing and registering in the added value and suppliers registration at ADNOC</b>	10 September	Abu Dhabi Chamber + ADNOC
34	<b>An Introductory meeting on the 18th Conference for Arab Businessmen and Investors in Manamah, Bahrain</b>	17 September	Abu Dhabi Chamber + Bahrain Chamber
35	<b>A Workshop on Registering and Protecting Trademarks</b>	18 September	Abu Dhabi Chamber + Emirates Intellectual Property Association
36	<b>A Training Course on “Artificial Intelligence”</b>	18 September	Abu Dhabi Chamber
37	<b>A Workshop on Import and Export</b>	24 September	Abu Dhabi Chamber + International Chambers of Commerce
38	<b>A specialized session on Effective Budgeting and Cost Control</b>	22 -26 September	Abu Dhabi Chamber
39	<b>An orientation workshop on Toll Gates in Abu Dhabi</b>	25 September	Abu Dhabi Chamber + Department of Transport
40	<b>An Orientation Meeting on Establishing partnership with the private sector to Build up practical experience of the Emirati youth</b>	30 September	Abu Dhabi Chamber + Ministry of Human Resources and Emiratization
41	<b>A Training Course on Strategic Planning</b>	6 – 8 October	Abu Dhabi Chamber + Meirc Training & Consulting
42	<b>A seminar on: “Practical Applications within the Federal Law No.6 of 2018 Concerning Arbitration”</b>	21 October	Abu Dhabi Chamber + Abu Dhabi Commercial Conciliation and Arbitration Center
43	<b>Specialized training course on e-marketing</b>	27 – 29 October	Abu Dhabi Chamber + Meirc Training & Consulting
44	<b>A workshop on Practical Application of the Federal Law on Bankruptcy</b>	29 October	Abu Dhabi Chamber

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	Event	Date	Organizer
45	<b>A specialized session on Feasibility Studies</b>	3 – 7 November	Abu Dhabi Chamber
46	<b>A Seminar on Analyzing challenges facing public and private joint-stock companies</b>	4 November	Abu Dhabi Chamber + Truth Economic Consultancy
47	<b>A Panel Discussion On Oil &amp; Gas Disputes – Past, Present and the Future</b>	12 November	Abu Dhabi Chamber + Emirates Maritime Arbitration Centre
48	<b>A workshop on Public - Private Partnership in Accordance with Law No.2 of 2019</b>	17 November	Abu Dhabi Chamber
49	<b>A ceremony to honor the graduates of the law courses</b>	18 November	Abu Dhabi Chamber
50	<b>A workshop on INCOTERMS 2020</b>	9 December	Abu Dhabi Chamber + International Chamber of Commerce



A Training Course on “Artificial Intelligence”

Delegations

Visiting Delegations

1. 28 trade, economic, academic visiting delegations		
	Delegation	Date
1	UAE-Syria Private Sector Forum	20 January
2	Receiving the President of Kazakhstan and the Secretary of State of Kazakhstan and the accompanying delegation	6 February
3	A meeting between the 1st Deputy Chairman of the Abu Dhabi Chamber with the Chairman of Bosnia Chamber and the accompanying delegation	19 February
4	Receiving a Japanese trade delegation from the food industry sector	20 February
5	Receiving officials from the Uzbek Investment Authority	27 February
6	A meeting between the Abu Dhabi Commercial Conciliation and Arbitration Center with the Director General of the Judicial Office of Shanghai, China and the accompanying delegation.	19 March
7	A meeting between Chairman of the Abu Dhabi Chamber with the Foreign Minister of Zambia and the accompanying delegation	24 March
8	The meeting between H.E. Ibrahim Al Khajah, Abu Dhabi Chamber Board Member, with the Serbian Minister of Agriculture and Forests and the accompanying delegation	25 March
9	A meeting with the trade delegation from Finland (in coordination with Abu Dhabi university)	27 March
10	A meeting between the Chamber's Delegations and International Representation Director with Mr. Diego Alberto Castro, Manager of Business Development at the Spanish Investment Promotion Authority	1 April
11	Meeting with the Australian trade delegation	8 April
12	A meeting between the Chamber's Director General with the Executive Director of the South Philippine Development Authority with the attendance of the Philippine Ambassador to the UAE	14 April
13	The meeting of the Chamber's Director General with H.E. Peter Watson, Chairman of the Legislative Association at the Western Australian Province and the accompanying delegation	18 April
14	The meeting of the Chamber's Director General with the Chairman of the UAE-Singapore Business Group	28 April
15	A meeting with a trade delegation from Kazakhstan	30 April

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	Delegation	Date
16	The meeting of the Chamber's Director General with the executive leadership of Standard Chartered Bank	17 June
17	The meeting of the Chamber's Director General with the President of Gambia	16 July
18	A meeting with a high level delegation from Indonesia with the attendance of H.E. the Minister of Energy and Industry	16 September
19	The meeting of the Chamber's Director General with Assistant of the Minister of Energy of the Philippine and the accompanying delegation	22 September
20	The meeting of the Chamber's Deputy Director General with a delegation from the Arab-Chile Chamber	29 September
21	The UAE-Lebanon Investment Conference with the attendance of The Prime Minister of Lebanon	7 October
22	UAE-Brazil Business Forum with the attendance of Honourable President of Brazil	27 October
23	A meeting with a delegation from the Chinese Trade Promotion Agency CCPIT	31 October



Receiving a Japanese trade delegation from the food industry sector



	Delegation	Date
24	The meeting of the Chamber’s Deputy Director General with the Director of Confederate of Indian Industries CII	10 November
25	A meeting between Chairman of the Abu Dhabi Chamber with Honourable President of Zambia and the accompanying delegation	26 November
26	Coordinating the meeting between a trade delegation from South Africa with Abu Dhabi Investment Bureau	12 December
27	A meeting with the President of Kirgizstan and the accompanying delegation	12 December
28	The meeting of the Deputy Director General of China International Trade Exhibition and the Beijing Municipality Office for trade and the accompanying delegation	18 December

2. Receiving Ambassadors and Members of Diplomatic Service		
	Delegation	Date
1	A meeting between Chairman of the Abu Dhabi Chamber with the Chargé d’Affaires of Kosovo	8 January
2	A meeting between Chairman of the Abu Dhabi Chamber with the Ambassador of Latvia	8 January
3	The meeting of the Chamber’s Deputy Director General with the Deputy Ambassador of the Netherlands and the accompanying delegation	23 January
4	The meeting of the Chamber’s Director General with the Ambassador of the United Kingdom	23 January
5	The meeting of the Chamber’s Director General with the Ambassador of Kirgizstan	19 February
6	The meeting of the Chamber’s Deputy Director General with the head of the economic and trade section at the Indian Embassy	18 March
7	A meeting between Chairman of the Abu Dhabi Chamber with the Ambassador of Tunisia	16 April
8	The meeting of the Chamber’s Director General with the Commercial d’Affaires at the Embassy of the United States of America	29 April
9	The meeting of the Chamber’s Director General with the Ambassador of Tajikistan	1 May
10	The meeting of the Chamber’s Director General with the Chairman of Ivory Coast Chamber	2 May

	Delegation	Date
11	A meeting between Chairman of the Abu Dhabi Chamber with the Ambassador of Argentina (Ending his mission to the UAE)	5 May
12	The meeting of the Chamber’s Director General with the Ambassador of Poland	20 June
13	A meeting between the Chamber’s Delegations and International Representation Director with the Ambassador of Hindrance to Kuwait	23 June
14	A meeting between Chairman of the Abu Dhabi Chamber with the Ambassador of Costa Rica	7 July
15	The meeting of the Chamber’s Director General with the Ambassador of Moldova	7 July
16	The meeting of the Chamber’s Director General with the Chairman of Tajikistan Chamber of Commerce and Industry	10 September
17	The meeting of the Chamber’s Director General with an economic expert from France	17 September
18	The meeting of the Chamber’s Director General with the Ambassador of South Africa	17 September
19	The meeting of the Chamber’s Director General with the Ambassador of Panama	26 November
20	The meeting of the Chamber’s Director General with the Ambassador of Italy	16 December



The meeting of the Chamber's Director General with the Ambassador of Kirgizstan



# Delegations

## Out-bound Delegations

	Delegation	Date
1	An economic delegation to Saudi Arabia	30 – 31 January
2	An economic delegation to Indonesia	3 – 6 July
3	An economic delegation to China (in conjunction with the visit of the UAE delegation chaired by His Highness the Crown Prince)	21 – 24 July
4	An economic delegation to Syria (to participate in Damascus International Exhibition)	27 – 30 August



An economic delegation to Saudi Arabia

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## The Chamber's Partnership statistics in 2019



Out-bound Delegations



38

Number of planned partnerships



16

Number of actual Partnerships



12

Number of planned projects and initiatives with the partners

12

Number of executed projects and initiatives with the partners

8

Number of evaluated partnership reports

12

Number of agreements which achieved all their objectives

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Economic Studies

Study	
1	The impact of US sanctions on Iran on the economic relations between the UAE and Iran
2	A report on economic relations between the UAE and Saudi Arabia
3	A study on evacuating decision of Port Zayed warehouses and the accompanying impacts
4	The Chamber’s proposals to deal with the impact of laying off expat labors on the economy of Abu Dhabi
5	Emirates Rail for Aluminum and sustaining industrial opportunities
6	A report on the key challenges facing economic activities in Musafah
7	A report on loose workers in Abu Dhabi
8	Women economic empowerment in Abu Dhabi
9	Developing the agricultural technologies in Abu Dhabi – Promising opportunities
10	Economic relations between the UAE and Saudi Arabia and the pillars of AI Azm strategy
11	Investment prospects between the UAE and South Korea
12	A study on entrepreneurship in cooperation with one the biggest companies
13	A study on family companies in Abu Dhabi in cooperation with a company based in Abu Dhabi
14	Exports and manufacturing sector in Abu Dhabi in cooperation with a company based in Abu Dhabi
15	Manufacturing sector in Abu Dhabi
16	Innovation Experiences in Abu Dhabi
17	Small and medium enterprises
18	Logistics and transportation services
19	Education services in Abu Dhabi
20	A report on the economic performance 2019 and prospects of 2020 for the private sector

Country Reports

	Country Report	Month
1	An economic report on Colombia	January
2	An economic report on Kosovo	January
3	An economic report on Latvia	January
4	An economic report on Saudi Arabia	January
5	An economic report on Syria	January
6	An economic report on Bosnia and Herzegovina	February
7	An economic report on Finland	February
8	An economic report on Japan	February
9	An economic report on Jordan	February
10	An economic report on Latvia	February
11	An economic report on Sweden	February
12	An economic report on the USA	February
13	An economic report on Singapore	March
14	An economic report on Zambia	March
15	An economic report on Serbia	March
16	An economic report on Australia	March
17	An economic report on Somalia	April
18	An economic report on Somaliland	April
19	An economic report on the Philippine	April
20	An economic report on Tunisia	April
21	An economic report on Kazakhstan	April
22	An economic report on the USA	April

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	Country Report	Month
23	An economic report on Singapore	April
24	An economic report on Jordan	April
25	An economic report on Mozambique	April
26	An economic report on Saudi Arabia	April
27	An economic report on Tajikistan	May
28	An economic report on Argentina	May
29	An economic report on Hong Kong	May
30	An economic report on Indonesia	June
31	An economic report on China	July
32	An economic report on Costa Rica	July
33	An economic report on Moldova	July
34	An economic report on Gambia	July
35	An economic report on Syria	August
36	An economic report on France	September
37	An economic report on South Africa	September
38	An economic report on Indonesia	September
39	Lebanon	October
40	Russia	October
41	Brazil	October
42	China	November
43	Italy	November
44	Panama	November
45	South Africa	November
46	Zambia	November
47	Kirgizstan	December



Media Activities

	Statistics	Total		
1	Speeches and Remarks	102		
2	Press Releases	182		
3	Conferences, Interviews and Agreements	30		
4	Other Publications	68		
5	Designing and Directing	1376		
6	Events and Activities Sponsored by the Chamber	4		
7	Events and Activities Organized by the Chamber	35		
8	Events and Activities in which the Chamber Took Part	13		
9	Number of website visitors	155,048		
10	Number of participations in the social media	Facebook	Twitter	Instagram
		10,801	12,280	10,614

Achievements of Sheikh Khalifa Excellence Award (SKEA)



Sheikh Khalifa Excellence Award is one of the key national initiatives in promoting for the culture of sustainable excellence in the Middle East. Through this initiative, the Abu Dhabi Chamber aims at stimulating businesses by acknowledging the leadership in management and corporate excellence. SKEA office has conducted Eighteen courses. Statistics were as follows:

	Item	2019
1	Number of beneficiaries of EFQM assessors' training courses	221
2	Number of companies submitted to participate in SKEA	67
3	Number of participants in SKEA events and conferences	1031

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In regard to training and nominations, statistics were as follows:

	Item	2019
1	Number of training courses	26
2	Total number of attendants	967
3	Satisfaction rate	95%



Sheikh Khalifa Excellence Award

UAE Academy and Abu Dhabi School of Management

The Abu Dhabi School of Management (ADSM), founded by the Abu Dhabi Chamber is a unique business school in the region, focusing on innovation and entrepreneurship and supporting scientific research and development aiming at refining skills to be on par with the international standards and develop an economy based on knowledge.

The ADSM was able to occupy a distinguished place as a pioneering educational establishment that provides the latest educational tools and the most innovative methods. This helped it to enhance the academic education and improved its credibility within Abu Dhabi society. In addition, the academy provides a pivotal means of communication with the job market since it studies the market needs and the required skills.

Currently, the ADSM offers the following academic programs:

1. Master of Business Administration:

The program aims at empowering the spirit of entrepreneurship and enabling graduates to launch their innovative and creative commercial projects. The program is being held in partnership with Imperial College Business School.

2. Master of Science in Quality and Business Excellence:

The program seeks to educate new cohorts of entrepreneurial business leaders with professional education in modern theory and practice of Quality and Business Excellence. The program is being held in partnership with Sheikh Khalifa Excellence Award (SKEA).



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3. Master of Science in Leadership and Organizational Development:

The programs is designed specifically for students wishing to develop their skills and understanding of the Leadership and Organizational Development activities.

4. Master of Science in Business Analytics:

The program is designed specifically for students wishing to develop their analytics skills and solve business problems through using analytical tools and methods. The program will enable professionals to develop or enhance their skills in managing business issues in the context of large data sets. This program will benefit business and IT professionals in a range of sectors such as finance and consulting, logistics, marketing, and healthcare.

UAE Academy	
Activity	Number
Number of Trainees	1798
Number of Training Programs	212
Number of Organizations	57



ADSM	
Activity	Number
Number of Programs Delivered to Students	4
Total Number of Students	390
Number of Graduates from 2019	240





Achievements of Abu Dhabi Businesswomen Council

Under the Honorary Chairwomanship of Her Highness Sheikha Fatima Bint Mubarak (May Allah safeguard her), the Abu Dhabi Businesswomen Council (ADBWC) came into existence in 2001 pursuant to the Abu Dhabi Chamber of Commerce and Industry (ADCCI) Board of Directors’ Decision No. 62 of 2001, so as to stress the importance of the role being played by women as a strategic partner in the Emirate of Abu Dhabi’s comprehensive development.

Thanks to the kind directives and assiduous follow-up of Her Highness, the ADBWC has managed to make numerous achievements and thus maintained the leading role of businesswomen in the private sector.

In line with the ADBWC’s keenness to realize Her Highness Sheikha Fatima Bint Mubarak, ADBWC Honorary Chairwoman’s vision represented in (enhancing the ability of UAE women to actively take part in various areas of development driven by H.H.’s belief that sustainable socio-economic development in the UAE entails fair and square participation between businesswomen and businessmen, while having integrated roles, raising women’s aptitudes, upgrading their skills, boosting their involvement and enabling them to both perform their active part in society and contribute to the process of economic development), the ADBWC has been working to translate such vision by adopting an ambitious 5-year plan. It aims at women’s remarkable involvement in entrepreneurship, ensuring their increasing sustainable presence in accordance with the latest developments and the best practices, optimally capitalizing the energy of Emirati women working at home in all realms and consequently ensuring their integration into the emirate’s local economy, along with economic empowerment guaranteeing women’s active contribution to in all sectors of private business.

The ADBWC has also adopted a package of services, projects and initiatives as part of its strategic plan, which supports the empowerment of women, female entrepreneurs and creative women and brings to bear their role in the private sector, while helping their businesses grow sustainable.



	Item	2019
1	Number of ADBWC’s members	230
2	Number of Mubdia’a License owners	774
3	Number of conducted courses, programs and workshops	55
4	Marketing exhibitions organized by the ADBWC and its strategic partners	13
5	Number of attendants of the workshops, training courses and seminars organized by the ADBWC	2149
6	Number of businesswomen who benefited from the exhibitions	237

Services presented to entrepreneurs in 2019

Item	Abu Dhabi
Number of entrepreneurs	2272
Number of preliminary feasibility studies in which entrepreneurs received help in preparing	14
Number of entrepreneurs who benefited from programs and workshops	1906
Number of entrepreneurs who benefited from the Chamber’s initiatives	0
Consultations	1535



Entrepreneurs workshops



# Key Achievements of Al Ain Branch in 2019

## Events

### Achievements of Entrepreneurs and SMEs

Entrepreneurs and SMEs	2019
Number of preliminary feasibility studies in which entrepreneurs received help in preparing	53
Number of entrepreneurs who benefited from programs and workshops	1493
Number of entrepreneurs who benefited from the Chamber's initiatives	455
Number of provided Consultations	476

### Events 2019

#### Programs and workshops:

1. Organizing a lecture on "How to Present Your Project Idea" – January 2019 – Attendance: 127.
2. Organizing Project of "Innovators and Entrepreneurs Platform" – January 2019 – Attendance: 1249.
3. Organizing a lecture to the Chamber's new members in Al Ain on the services of the services of the Chamber – January 2019 – Attendance: 15.
4. Organizing a lecture to the Chamber's new members in Al Ain on the services of the services of the Chamber – March 2019 – Attendance: 15.
5. Organizing a lecture on "How to start a successful investment project" at Hazaa bin Zayed Stadium – July 2019 – Attendance: 87.

#### Motivational Initiatives:

1. Tenders that you might be interest in: Two circular on investment opportunities for entrepreneurs in Al Ain – Number of participants: 414.
2. Organizing a lecture of Entrepreneurship Challenges for University Students – March 2019 – Attendance: 25.
3. Organizing meetings in cooperation with the UAE University with entrepreneurs in Al Ain to get a closer look at the challenges they face – meeting 16 entrepreneurs.

Events

Events 2019 (January – September)

Number of events: 12		
	Event	Participants
1	A lecture on how to present your project idea	115
2	An orientation seminar on Abu Dhabi SME Award	18
3	An introductory seminar on the services of Abu Dhabi Chamber for the employees of Abu Dhabi Sewerage Services Company – Al Ain	26
4	A workshop on innovation and creativity in project management	25
5	A workshop on the basics of professional photography and mobile phone photography	42
6	A workshop on the modifications on Civil Procedure Law	95
7	A workshop on the applications of the Commercial Companies Law	71
8	A workshop on strategic planning	60
9	A workshop on Future foresight	64
10	A lecture on Artificial Intelligence	54
11	Al Ain Business Development Forum	303
12	Emirates SME Exhibition	170



Emirates SME Exhibition

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Legal Consultations and Contracts Services 2019



	Service	2019
1	Number of provided legal consultations	2860
2	Number of registered complaints	562
3	Number of resolved complaints	88
4	Number of pending complaints	370
5	Number of frozen complaints	87
6	Number of closed complaints	17
7	Number of contracts and agreements	3
8	Number of studies, legal researches and reports	2
9	Number of legal publications	2
10	Number of training courses and workshops	9
11	Number of attendants to the events and activities	78

Services of the Abu Dhabi Commercial Conciliation and Arbitration Center



Based on the tireless endeavors of the Abu Dhabi Chamber of Commerce and Industry to provide every possible facility to its members in order to improve and stabilize their businesses. The Abu Dhabi Chamber established Abu Dhabi Commercial Conciliation and Arbitration Centre (ADCCAC) on January 3rd 1993 to be the first center in the GCC to solve national and international commercial disputes, acting as an institute to solve commercial disputes effectively and rapidly whether through conciliation or arbitration. The Center performs its duties through utilizing the assistance of specialists in this field as well as devoting its physical and moral capabilities to stabilize justice away from the complicated procedures within the framework of privacy and confidentiality, of which the traders are keen on in their dealings.

ADCCAC aims to resolving national and international commercial disputes according to procedures that meet the needs of investors, in line with the established rules in modern arbitration, and aim to publicize the arbitral awareness within the business community.

ADCCAC offers its services and facilities to the disputing parties in order to manage the arbitration process under the best conditions; providing that it supervises the implementation of conciliation and arbitration systems throughout administrative and organizational services for the disputing parties. The Center also provides lists of arbitrators, experts, conciliators and translators from all specializations, organizes conferences, seminars and workshops, provides information on arbitration and prepares studies and specialized researches in arbitration in addition to other services.

Services	2019
Number of Training Courses	6
Total Number of Arbitration Cases	74
Number of arbitrators Registered at the Centre	21
Cooperation Agreements	A Cooperation Agreement with the GCC Commercial Arbitration Centre was reactivated through conducting a development and preparatory program for arbitrators in 2019.





Key Human Resources at the Abu Dhabi Chamber 2019

	Human Resources	2019
1	Total Number of Employees	278
2	Emiratization percentage at the Chamber	77%
3	Percentage of Emiratization in the Leading Category (Director General – Deputy Directors General – Executive Directors)	91%
4	Percentage of women employees in the organizational structure	50%
5	Percentage of women Employees in senior positions	9%
6	Percentage of women Employees in leading positions (Department Directors – Section Heads)	42%
7	Rate of Occupational Rotation	0%
8	Rate of training hours for each employee per year	27
9	Number of employees who received proper training	127
10	Number of absence for each employee without a justification	0.084

Internal Social Occasions at the Abu Dhabi Chamber 2019



Happiness day



Labor day

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Flag day



Ramadan tour in Chamber's building



Abu Dhabi Chamber employees visit Al Noor training Center for persons with special needs





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